Resume

Mahaibub Shaikh

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Objective:-

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To obtain a responsible, rewarding and challenging position in an organization with an established track record where my skills, abilities and experience can be utilized for the best output for self and for the Organization. Looking for a challenging career in the field of IT specialize with Network and Security.

Specialization:

* Experience in routing Protocol – OSPF, BGP, EIGRP, RIP
* Experience configuration in Cisco ACI Constructs Design.
* Virtualization - Cisco AVS, vMotion, DVS, vCenter, DRS and vSphere.
* Network Protocol - HTTP, HTTPS, TCP/IP, SNMP, Telnet, and SSH, SMTP
* Server – Microsoft Server 2000, 2003, Lotus Notes, Exchange Server, Unix, ADS, DNS , DHCP, RAID, Proxy Server, Backup…etc.
* Managing Cisco Routers Series 7300 ,7600, 2800, 1900 and Cisco Switches 2900,3500,3700, 4500
* Self-starter with excellent organization and interpersonal skills
* Cisco ACI: Manually Removing Disabled Interfaces and Decommissioned Switches from the GUI & Decommissioning and Decommissioning Switches.
* Experience in UTM feature – IPS/IDS, Anti-Spam, Antivirus, and Vpn IPsec.
* Experience in Tool – Wireshark, tcpdump, BMC Remedy and NMS, Tufin, AlgoSec.
* Experience in –Cisco (TACACS) v4 &v5 (5.2.0), AAA, Radius, LDAP.
* Experience : Endpoint Security**,** NIPS, Tipping point, MacAfee, Symantec
* Knowledge: Vulnerability Management, HIPS, DLP, Cisco IPS, Wifi.

Educational:-

* Bachelor’s Degree in Science (specialization: IT).

Technical Certificate:-

* CCNA, CCNP, JNCIA-Junos, JNCIS-SEC, JNCIP Certified.
* Checkpoint firewall – R77.30 training completed.
* ITIL Foundation training Completed training completed.
* Diploma in Hardware and Networking completed from Tech Networks.
* MCSE & A+ - Completed Regular Course from highly reputed institute.

Experience:-

Relevant experience : 9+ years

Total experience : 12+ years

Employment History:-

**Company: Capgemini Pvt Ltd** (Jun 2016-Till date)  
Position – Senior Consultant  
Department – Global IT, Location: Mumbai

Job Description:

* Implementation and Operational level experience in Network domain.
* Strong knowledge and experience in Windows , DHCP, DNS, TCPIP, Active Directory
* Experience configuration in Cisco ACI Constructs Design.
* Virtualization - Cisco AVS, vMotion, DVS, vCenter, DRS and vSphere.
* Experience in server-side Administration and Troubleshooting
* Good Understanding of Routing protocols: EIGRP, OSPF,BGP, MPLS,VRRP,HSRP/static routing. Others: Multicast, Tunnels, IPV6 &IPV4.
* Good Understanding of Switching protocols & methodologies: VLANS, Spanning-Tree, VTP, Ether Channel,Stacking,802.1q tagging/trunking, Port Aggregation, Power Over Ethernet (POE), Failover/Fallback of Hardware & Link (High Availability) etc .
* Manage and maintain the Firewalls/IPsec VPN/IPS/IDS/Network Access Control/Proxy/Content & URL filtering/Antivirus/Log Management/Vulnerability scanning/TACACS (ACS) across the enterprise.
* Hands on experience in Data center operations.
* Good Understanding of DNS,DHCP, NTP,NAT,PAT etc.
* Expertise in Documentation for Network.
* Responsible for maintaining the SLAs oversees incident response.
* Troubleshoot internal and external connectivity and security issues.
* Incident, Change and Configuration Management of Network & Security Devices in DC ,DR and Branches.
* Support incident, request, change and problem tickets as per ITIL best practices.
* Ensure that Service Level Agreements are met.
* All changes in the customers environment done in coordination with the customer's IT department with proper approvals
* Experience in Overlay and underlay VXLAN technology.
* Working with Dynamic load balancing in Cisco ACI and experience in Service Graphs with Route Peering.
* Experience in VMM Domain and Open Stack in ACI.
* Vendor co-ordination (Like - Hardware Vendor) in case of hardware fails. Manage external IT vendors, including support contracts for items such as Security hardware, and software licensing.

**Company: HCL Technology Ltd** (Mar 2015-Jun2016)

Position – Manager

Department – IT, Location: Chennai

Job Description:

* Providing technical support for the Microsoft DNS, DHCP, SMB, Direct Access, TCPIP, Network Policy server, and Wireless Technologies.
* Basic understanding of tools like Netmon.
* Hands-on experience implementing, administrating and troubleshooting network devices: - Checkpoint firewalls, Cisco ASA and Cisco switches and routers, VPN tunnels- Experienced with Checkpoint Firewalls- Gaia, IPSO, SPLAT and VSX.
* Following Root Cause Analysis (RCA) and HLD & LLD designing.
* Carry out Firewall assessment on regular basis (Health checkup, Rule base analysis, Backup provision, traffic management)
* QuickStart used for verifying the configuration and do Snapshot and Configuration Rollback
* Configure - Contract, Tenant, BD, Access Policies, Network Profile, EPG,AEP profile.
* Implementation Cisco ACI designed with multitenancy and upgrading the fabric.
* Experience in VXLAN technology.
* Ticket Resolution (Ticket Resolution within defined SLA)
* Ability to communicate with peers as well as management.
* Ability to communicate verbally as well as preparing presentation and written documents.
* Strong level knowledge of LAN switching, VLANs- LAN and WAN management, layer 2 and layer 3 switching.
* Strong level knowledge of IP routing OSPF, BGP, EIGRP, WAN technologies- Management, Configuration, Change control, incident resolution, engineering solutions with / on Cisco Switches, Cisco Nexus switches, and Cisco Routers.

**Company: FLsmidth** (Oct 2014- Mar2015)

Position – Consultant

Department - IT, Location: Chennai

Job Description:

* Thorough knowledge of IT infrastructure, TCPIP, networking and information system security principles, practices and technologies.
* Understanding of core Internet routing protocols like OSPF, EIGRP, BGP, etc. and services
* Knowledge of intrusion detection systems and intrusion prevention system technology.
* Advanced knowledge of large scale LAN/WAN switching and routing implementation and operation with specific knowledge of VTP, VLAN, VPN, MPLS & P2P networking.

**Company: Nokia Solutions and Networks** (Jun 2012-Oct 2014)

Position – Remote Access key user

Department – IT, Location: Chennai

Job Description:

Responsible in assisting the promotion, negotiation, deployment, support, troubleshooting, etc. of the NSN RAS project in the own country.

* Responsible to manage various network component spread across global
* Tufin Secure Track tool using for firewall reporting purpose.
* Experience in Hardware & System related issue/troubleshooting - CPU utilization, Memory utilization, and disk or I/o performance and RAID disk management, network management and Linux platforms.
* Escalate contentious issues to more senior colleagues in a timely manner
* Follow the Change management and Incident management process.
* Network Element, VPN Tunnel, and Service Node, PROSPER Application troubleshooting.
* Develop/maintain documentation for the complex shoring trends analysis, design solutions and operating guides or other deliverables agreed with customers (with Word, Visio, PowerPoint) .
* Raise change request/ticket and follow-up with requester after the change to confirm the connectivity. Follow up with Vendors for hardware or software related issues.
* Advanced computer skills from a Network LAN/WAN/Wireless Network perspective.
* A thorough understanding of the OSI network mode, Ethernet, and TCP/IP networking.
* Testing of NSN RAS projects (initial acceptance and periodic testing to ensure smooth functionality)

**Company: Reliance Communication Ltd** (Jan 2011-Jun 2012)

Position – TSE, Department - IT, Location: Mumbai

Job Description:

* Experience in System Administration and ADS level.
* Work with stakeholders to define business and systems requirements for new technology implementations
* Work with internal and external customers and providers to resolve service and performance issues to meet MTTR and SLA requirements
* Working with Support Tool – Telsima, Clarity.
* Protocol – EIGRP and BGP using for routing and Hands on exp on Cisco ASA Firewall.
* Experience in Cisco Nexus switches: 5010, 5020 and 5548.
* Responsible for troubleshooting of network issue and resolving within agreed SLA.
* Handling Mails of Esteemed clients (through lotus notes) and providing proper information
* Looking for network and firewall escalations and follow up for the same with different NOC work group to resolve within SLA.
* Use Monitoring tools (NMS) & Putty to troubleshoot Customer's CPE related issue & raise the ticket

**Company: CURRIES** (Nov 2009-Dec 2010)

Position – Network Engineer

Hand on Experience:

* LAN and WAN issue troubleshooting as per the requirement.
* Using Nortel Firewall Series 1700, Nortel Passport 8010, Cisco Router 2609 & Multiplexer etc
* Manage the deployment, monitoring, maintenance, development, upgrade, and support of all IT systems, including hardware, software, and peripherals.
* Network Monitoring, operations and troubleshooting.

**Company: Reliance Communication Ltd** (Jul 2007-Oct 2009)

Position – CSA, Department - IT

Hand on Experience:

* Working with network related issue.
* Firewall and network operation, configuration and troubleshooting.
* Experiences with Juniper firewall NSM.
* Managing Cisco Routers 7300, 7500, 3500, 2600 and Cisco Switches 4000 and 6000 series and Cisco ASA Firewall.
* Project troubleshooting (during deployment phase)
* Co-coordinating with respective Broadband application server Wimax NOC, Providing technical support to Client: in Number of cases like NO Connectivity, Bad RF and frequent disconnections issues

**Company: Balaji Telecom** (Oct 2002-Jun 2005)

Position – Network Field Engineer

Hand on Experience:

* Setting up systems, network support engineers also monitor and maintain computer systems
* Troubleshooting wide area networks, servers and routers, local area networks, and switches.
* Install or upgrade software and hardware.
* Other duties are responding to technical inquiries, logging service and repair, creating manuals and guides, and training clients, staff, and associates.

Personal Details:

* DATE OF BIRTH : 6th Aug 1982
* GENDER : MALE
* MARTIAL STATUS : Married
* LANGUAGE KNOWN : ENGLISH, HINDI
* CURRENT LOCATION : MUMBAI

I assure that the above mentioned details are true to best of my knowledge and belief.

DATE: (Mahaibub Shaikh)